

Lisbon Emergency Staffing Levels FY 25/26

Staffing Level	25-Jul	25-Aug	25-Sep	25-Oct	25-Nov	25-Dec	26-Jan	26-Feb	26-Mar	26-Apr	26-May	26-Jun	Average
24 HR Truck Paramedic	100.0%	98.3%	100.0%	100.0%									99.6%
24 HR Truck AEMT		1.7%											0.4%
12 Hour Truck Paramedic	93.5%	90.3%	93.3%	90.2%									91.8%
12 Hour Truck AEMT	6.5%	6.5%	6.7%	3.3%									5.8%
12 Hour Truck EMT		3.2%		6.5%									2.4%
# of days 12 Hour truck not staffed per month	0	0	0	0	0	0	0	0	0	0	0	0	0.0

Lisbon Emergency Staffing Levels FY 24/25

Staffing Level	24-Jul	24-Aug	24-Sep	24-Oct	24-Nov	24-Dec	25-Jan	25-Feb	25-Mar	25-Apr	25-May	25-Jun	Average
24 HR Truck Paramedic	97.0%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	96.7%	99.2%
24 HR Truck AEMT	3.0%	1.6%						1.8%				3.3%	0.8%
12 Hour Truck Paramedic	92.0%	77.4%	93.1%	83.3%	89.2%	93.3%	96.7%	89.3%	90.3%	93.1%	90.3%	86.7%	89.6%
12 Hour Truck AEMT	6.4%	19.3%	6.9%	16.7%	10.7%	6.7%	6.4%	10.7%	6.4%	6.9%	6.5%	6.7%	8.7%
12 Hour Truck EMT	1.6%	3.2%					3.3%		3.3%		3.2%	6.7%	1.8%
# of days 12 Hour truck not staffed per month	0	0	1	1	2	1	0	0	0	1	0	0	0.5

Lisbon Emergency Staffing Levels FY 23/24

Staffing Level	23-Jul	23-Aug	23-Sep	23-Oct	23-Nov	23-Dec	24-Jan	24-Feb	24-Mar	24-Apr	24-May	24-Jun	Average
24 HR Truck Paramedic	100%	98%	100%	100%	100%	98%	100%	100%	100%	100%	98%	100%	99.50%
24 HR Truck AEMT		2%				2%					2%		0.50%
12 Hour Truck Paramedic	53%	80%	60%	49%	69%	78%	93%	90%	91%	86%	90%	87%	77.17%
12 Hour Truck AEMT	38%	17%	18%	33%	19%	16%		7%	6%	14%	10%	13%	15.92%
12 Hour Truck EMT	9%	3%	22%	18%	12%	6%	7%	3%	3%	0%	0%	0%	6.92%
# of days 12 Hour truck not staffed	0	1	3	4	6	4	3	1	0	1	0	0	2



November 19, 2025

Town Manager
Town of Bowdoinham
13 School Street
Bowdoinham, ME 04008

**Re: Important Information—Price Changes
& Municipal Emergency/Trouble Procedure**

Dear Town Manager:

At Comcast, we are committed to delivering the products and services that matter most to our customers in your community, as well as exciting experiences they won't find anywhere else. We are also focused on making our Xfinity network stronger in order to meet our customers' current needs and future demands.

As we continue to invest in our network, products, and services, the cost of doing business rises. While we absorb some of these costs, these cost increases can affect service pricing. As a result, starting December 20, 2025, prices for certain services and fees will be increasing. Please see the enclosed Customer Notice for more information.

Customers will begin to receive notice of these price changes within their bill statements starting November 20, 2025.

We also wanted to once again share the emergency/trouble reporting procedure in the event a municipal building experiences issues with downed cable drops, public, education and government (PEG)/Local Access channels or need our technical or construction staff on-site during an emergency.

Should you have any questions about this information, please do not hesitate to contact me at **Bryan_Christiansen@comcast.com**.

Very truly yours,

Bryan Christiansen

Bryan Christiansen, Director
Government Affairs



Important Information

XOC_Municipal Building – Emergency/Trouble Reporting Procedures

November 2025

Please find below the emergency/trouble reporting procedure in the event a **municipal building** experiences issues with downed cable drops, public, education and government (PEG)/Local Access channels or to have our technical or construction staff on-site during an emergency.

- **STEP 1 Call 1-877-359-1821** (24/7 – XOC)
- **STEP 2 Select Option # 1** – Municipalities, Utilities, Police & Fire
- **STEP 3 Prompted for Reason for Call:**
 - Option # 1 – Down Wires (prompted to enter zip code)
 - Option # 2 – Pole hits, pole transfers and other non-channel related Municipal Issues
 - Option # 3 - PEG (public, education or government) or Local Access Channels
- **STEP 4 Speak with Rep. and obtain job reference #**

Please find below the emergency/trouble reporting procedure in the event a **municipal building** experiences **INET Issues:**

- **STEP 1 Call 1-877-359-1821** (24/7 – XOC)
- **STEP 2 Listen to full menu of choices (DO NOT select Option #1 Municipalities) and Select Option # 5** – NSD Support including Network and facility events
- **STEP 3 Speak with Rep. and obtain job reference #**

The above steps will put you in touch with our Northeast Excellence Operations Center (XOC) and/or Dispatch teams, 24-hours a day, and seven days a week. ***Please note the XOC telephone number listed above IS NOT for public dissemination.***

Important information regarding our Xfinity services and pricing

Effective December 20, 2025

Xfinity TV	Current	New
Limited Basic (Includes Broadcast TV Fee)	\$48.55	\$55.20
Choice TV Select - with TV Box (Flex upgrade)	\$60.00	\$62.00
Choice TV (Includes Broadcast TV Fee)	\$62.55	\$69.70
Popular TV (Includes Broadcast TV Fee and Regional Sports Fee)	\$97.55	\$104.70
Ultimate TV (Includes Broadcast TV Fee and Regional Sports Fee)	\$129.65	\$138.40
Ultimate TV Tier (Includes Regional Sports Fee)	\$32.10	\$33.70
HBO	\$16.99	\$18.49
HBO Max	\$16.99	\$18.49
Paramount+ with SHOWTIME	\$12.00	\$13.00
Franchise Costs		
Bath	\$1.33	\$1.61
Durham	\$0.35	N/A
Freeport	\$1.53	N/A
Phippsburg	\$1.13	N/A

Xfinity TV Service Fees (Included in package price where noted)	Current	New
Broadcast TV Fee	\$27.55	\$34.20
Regional Sports Fee – Ultimate TV and Ultimate TV tier	\$12.10	\$13.70

Xfinity Equipment	Current	New
TV Box	\$12.00	\$14.00

Bath, Bowdoin, Bowdoinham, Durham, Freeport, Harpswell, Phippsburg, West Bath & Woolwich, ME

87733000 (3120,3130,3140,3150,3160,3170,3180,3190,3200)

P063AH26

Important Information Regarding Your Xfinity Services and Pricing...Continued

Services No Longer Available for New Subscriptions

Effective December 20, 2025

Package	Current	New	Video Current	Video New	Additional Current	Additional New
HD Complete XF	\$256.99	\$262.49	\$140.99	\$145.74	\$116.00	\$116.75
HD Premier Sports Bundle	\$237.99	\$243.49	\$119.49	\$123.99	\$118.50	\$119.50
HD Premier XF Bundle	\$237.99	\$243.49	\$120.99	\$124.74	\$117.00	\$118.75
Super Triple Play	\$213.99	\$219.49	\$99.49	\$96.24	\$114.50	\$123.25
Super+ More	\$213.99	\$219.49	\$94.99	\$91.99	\$119.00	\$127.50
Super Triple Play	\$213.99	\$219.49	\$102.74	\$99.74	\$111.25	\$119.75
HD Preferred Plus XF	\$212.99	\$218.49	\$90.99	\$94.74	\$122.00	\$123.75
HDPrefxTP5pk	\$209.99	\$215.49	\$92.49	\$95.49	\$117.50	\$120.00
Premier Double Play	\$204.99	\$210.49	\$121.49	\$126.24	\$83.50	\$84.25
Super+	\$203.99	\$209.49	\$107.99	\$104.74	\$96.00	\$104.75
Signature+ More	\$202.99	\$208.49	\$73.99	\$70.24	\$129.00	\$138.25
HD Preferred XF Bundle	\$192.99	\$198.49	\$72.49	\$74.99	\$120.50	\$123.50
Super Double Play	\$184.99	\$190.49	\$99.49	\$95.99	\$85.50	\$94.50
Signature Triple Play	\$183.99	\$189.49	\$67.99	\$64.49	\$116.00	\$125.00
Signature+	\$183.99	\$189.49	\$79.99	\$75.49	\$104.00	\$114.00
Signature Triple Play	\$183.99	\$189.49	\$69.49	\$66.24	\$114.50	\$123.25
Preferred XF Bundle	\$182.99	\$188.49	\$63.99	\$65.99	\$119.00	\$122.50
Select+ More	\$172.99	\$178.49	\$62.49	\$64.49	\$110.50	\$114.00
Extra XF Bundle	\$169.99	\$175.49	\$50.49	\$52.99	\$119.50	\$122.50
Preferred Double Play	\$166.99	\$172.49	\$74.49	\$77.74	\$92.50	\$94.75
Select Triple Play	\$163.99	\$169.49	\$59.99	\$61.74	\$104.00	\$107.75
Signature Double Play	\$154.99	\$160.49	\$68.99	\$64.99	\$86.00	\$95.50
Select+	\$153.99	\$159.49	\$67.99	\$70.99	\$86.00	\$88.50
Standard+ More	\$143.99	\$149.49	\$43.49	\$45.49	\$100.50	\$104.00
Economy Pro	\$135.99	\$141.49	\$39.99	\$41.49	\$96.00	\$100.00
Select Double Play	\$134.99	\$140.49	\$58.99	\$61.99	\$76.00	\$78.50
Standard+	\$126.99	\$132.49	\$50.24	\$52.74	\$76.75	\$79.75
Blast! Plus	\$124.99	\$130.49	\$45.49	\$48.99	\$79.50	\$81.50
Economy Double Play	\$114.99	\$120.49	\$36.49	\$39.24	\$78.50	\$81.25
Choice Triple Play	\$112.99	\$118.49	\$6.24	\$7.75	\$106.75	\$110.74
Internet Pro Plus Double W/HBO	\$109.99	\$115.49	\$39.49	\$42.99	\$70.50	\$72.50
Blast! Extra	\$107.99	\$113.49	\$17.63	\$23.13	\$90.36	\$90.36
Internet Pro Plus Double W/Showtime	\$106.99	\$112.49	\$30.49	\$32.99	\$76.50	\$79.50
Internet Plus	\$102.99	\$108.49	\$33.74	\$37.49	\$69.25	\$71.00
Choice Double Play	\$102.99	\$108.49	\$25.74	\$28.24	\$77.25	\$80.25
Netflix,HBO Max,SH,MGM+,DVR	\$63.97	\$66.47				
Digital Economy Package	\$39.95	\$40.50				
Choice Limited TV	\$35.00	\$35.50				
HBO Max, MGM+, DVR	\$33.98	\$35.48				